The majority of city inhabitants in developing countries are the urban poor. Too often, their settlements are not acknowledged or detailed on maps. Slums are not integrated into city development plans or into its neighbourhood planning, slum dwellers not included in governments’ policies, public services and funding. The Participatory Slum Upgrading Programme (PSUP) is a direct response to the fact that slum dwellers have “no rights to their city” and are often seen as a burden to a city’s prosperity.

The PSUP reacts to the striking need for engagement and solution-oriented investment into slum upgrading processes to make cities a better place to live. The PSUP is an innovation, which brings a participatory approach to the forefront:

**Innovation 1**
PSUP empowers all stakeholders and slum communities as equal partners in developing a joint vision. Shared goals lead to local innovations and new perspectives on transforming slums at scale.

**Innovation 2**
Cities should be inclusive and city leaders must admit slums as an integrated part of urban life. PSUP therefore promotes sustainable ideas and affordable ways to include the urban poor in partnership.

**Innovation 3**
Through Community Managed Funds, PSUP-sponsored groups tackle specific tasks: done by the community, reaching the neighbourhood and serving the collectivity. This builds peoples’capacity for innovations.

**Innovation 4**
PSUP developed innovative tools and technologies—digital networks and online-learning platforms—to enable communities and other stakeholders to share knowledge and experiences about slum upgrading.